

....., date  
(place, date)

## COMPLAINT FORM

### 1. Customer details

|                            |  |
|----------------------------|--|
| <b>First and last name</b> |  |
| <b>Address</b>             |  |
| <b>E-mail<br/>Phone</b>    |  |

### 2. Information about the subject of the complaint

|  |  |
|--|--|
| <b>Item</b><br>(item code/serial number, name)   |  |
| <b>Date of purchase</b>  |  |
| <b>Description of the defect</b><br>(including the point in time when the defect occurred) |  |

### 3. Customer's request (in connection with Article 561 of the Polish Civil Code of 23 April 1964):

- free of charge repair of the Item
- replacement of the Item into a new one
- withdrawal from the Contract and return of the paid price\*
- reduction in price of the Item\*

**\*Notice:** The Customer is entitled to demand return of the paid price or reduction in price of the Item, unless the Seller immediately and without excessive inconvenience for the Customer replaces the defective Item or removes the defects. This limitation does not apply if the Item was already replaced or repaired by the Seller once or the Seller has not repaired or replaced the Items with new ones.

.....  
(Customer's signature)